

COURSE TITLE		ITALIAN LANGUAGE IN TOURISM III				
Course code	DTT025	Year of study	2.			
Lecturer(s)	Katarina Krnić, senior lecturer	ECTS (Number of credits allocated)	6			
Associates		Total lesson hours per semester	Lecture	Seminar	Practical	Laboratory
			0	60	0	0
Course status	Compulsory	Percentage share of e-learning	20%			
COURSE DESCRIPTION						
Course Objectives	<ul style="list-style-type: none"> To use and develop all language skills (speaking, listening, reading and writing). To acquire relevant grammar and lexical structures of the Italian language in everyday situations with basic elements of professional terminology in the field of Tourism and Hospitality. 					
Course enrolment requirements and entry competencies required for the course	None					
Learning outcomes On successful completion of this course, student should be able to:	<ol style="list-style-type: none"> Use dictionaries and other reference sources competently. Distinguish formal from informal level of language. Define relevant grammatical and lexical terms and structures. Analyze the content of the authentic listening/reading texts. Apply the acquired general and professional terminology in everyday situational context: environmental protection, tourist heritage, tourist product, agritourism, congresses, guided trip, public transport, travel agency, accomodation capacity, accomodation reservation, complaints, tourist destinations, cultural and historical monuments. Demonstrate the communicative function of the language in free written/oral production. Present your own opinion on everyday and professional topics. Compare the cultural elements of the Italian language with those of your own country. 					
Course content	<p>Turismo e ambiente, salvaguardia dell'ambiente. Il patrimonio turistico, il turismo sostenibile. Considerare il fenomeno dello spopolamento. Il prodotto turistico, il turismo balneare. L'agriturismo, il campeggio. I congressi, il messaggio fax. Il viaggio culturale, il pellegrinaggio. Promozione e vendita del prodotto turistico. La storia e la cultura. Viaggiare, cronologia storica del viaggio. L'agenzia di viaggio, gita in pullman. L'accoglienza turistica, le strutture ricettive. La gestione dei reclami. Destinazione Croazia, dati generali, monumenti storico-culturali. Destinazione Italia, tradizioni, cucina.</p>					
Types of teaching:	<input type="checkbox"/> lecture <input checked="" type="checkbox"/> seminars and workshop <input type="checkbox"/> practical <input checked="" type="checkbox"/> combined e-learning <input type="checkbox"/> field research	<input checked="" type="checkbox"/> self-study <input checked="" type="checkbox"/> multimedia <input type="checkbox"/> laboratory <input type="checkbox"/> mentoring work <input type="checkbox"/> (others)				
Student obligations	Attending classes; at least 70% attendance for full-time students and 50% for part-time students is required. Individual work on tasks.					

Monitoring student work (enter the share in ECTS credits for each activity so that the total number of ECTS credits corresponds to the credit value of the course):	Class attendance	2	Research		Practical work	
	Experimental work		Report		Portfolio	1.25
	Essay		Seminar		(others)	
	Self-study	1.25	Oral exam	0.5	(others)	
	Project		Office hours, mid-term exams and final exam	1	(others)	

Assessment and evaluation of student work during classes and at the final exam	CONTINUOUS ASSESSMENT		
	Continuous testing indicators	Performance A_i (%)	Grade ratio k_i (%)
	Class attendance and participation	70-100	10
	Portfolio	50-100	30
	First mid-term exam	50-100	30
	Second mid-term exam	50-100	30
	Oral exam	50-100	10
	FINAL ASSESSMENT		
	Indicators checks	Performance A_i (%)	Grade ratio k_i (%)
	Final exam (written)	50 - 100	60
	Previous activities	0 - 100	40
	Indicators checks	Performance A_i (%)	Grade ratio k_i (%)
	Final exam (written)	50 - 100	60
	Previous activities	0 - 100	40
	<p>The grade (in percentages) is formed on the basis of all indicators that describe the level of student activities according to the relation:</p> $Grade (\%) = \sum_{i=1}^N k_i A_i$ <p>k_i - weighting factor for each activity, A_i - success in percentage achieved for a particular activity, N - total number of activities.</p>		

	PERFORMANCE AND GRADE		
	Percentage	Criteria	Grade
	od 50% do 62,4%	basic criteria met	sufficient (2)
	od 62,5% do 74,9%	average performance with some errors	good (3)
	od 75% do 87,4%	above average performance with minor errors	very good (4)
	od 87,5% do 100%	outstanding performance	outstanding (5)
Required reading	1. Miškulin Čubrić D., (2009) <i>L'italiano per il turismo e l'industria alberghiera 1</i> , Školska knjiga, Zagreb.		
Optional reading	1. Miškulin Čubrić D., (2010) <i>L'italiano per il turismo e l'industria alberghiera 2</i> , Školska knjiga, Zagreb. 2. La Grassa, M., Delitala, M., Quercioli, F., (2013) <i>L'italiano all'università, Corso di lingua per studenti stranieri, B1-B2</i> , Edizioni Edilingua, Roma. 3. Deanović, M., Jernej, J., (1998) <i>Talijansko-hrvatski rječnik</i> , Školska knjiga, Zagreb. 4. Deanović, M., Jernej, J., (1994) <i>Hrvatsko-talijanski rječnik</i> , Školska knjiga, Zagreb. 5. Cherubini, N., (1992) <i>L'italiano per gli affari</i> , Bonacci editore, Roma. 6. Jernej, J., (1990) <i>Konverzacijska talijanska gramatika</i> , Školska knjiga, Zagreb.		
Quality monitoring to ensure the acquisition of established learning outcomes	<ul style="list-style-type: none"> Records of class attendance and success in performing student obligations Updating detailed course curricula Supervision of teaching activities Continuous quality control of all parameters of the teaching process in accordance with the Action Plans Semester-based student survey in accordance with the "Ordinance on the procedure of student evaluation of teaching work at the University of Split" (UNIST, Centre for Quality Improvement). 		
Other information	Detailed course curricula, found on the MOODLE learning platform, are accessed by all students and teachers of the University Department. For the purpose of providing information to the general public, shortened versions of course curricula (in Croatian and English) are directly accessible on the website of the University Department.		